Learning and caring together, building a firm foundation for the future.
PARENTAL CODE OF CONDUCT POLICY

At Holy Trinity CE Primary School we are very fortunate to have supportive and friendly parents. Our parents recognise that educating children is a process which involves a close partnership between home and school. Our parents also understand the importance of a positive working relationship between home and school to allow children to learn in a happy, safe and nurturing environment. We welcome and encourage our parents/carers to participate fully in the life of our school.

This policy serves as a guide as well as a reminder to all parents/carers of our school, the expectations around conduct which will enable us to work together in ensuring a safe and positive school environment.

We expect parents and carers to show respect and concern for others by:

- Supporting the ethos of our school by setting a good example in their own speech and behaviour towards all members of the school community.
- Working together with teachers for the benefit of children. This includes approaching the school to resolve any issues of concern and to discuss and clarify specific events in order to bring about a positive solution.
- Reinforcing the school's policy on behaviour.
- Respecting the learning environment appropriately (both in school and off site).
- Respecting school policies on issues such as behaviour, anti-bullying and child protection and discussing any problems you may have with school procedure with the Head Teacher.
- Parking with consideration and respect for others when delivering and collecting children from school.
- Making complaints through official school channels rather than posting them on social networking sites.

In order to support a peaceful and safe school environment, the following is neither acceptable nor tolerated:

- Disruptive behaviour which interferes with the operation of a classroom, an office area or any other part of the school grounds.
- Using loud and/or offensive language or displaying temper.
• **Threatening harm or the use of physical aggression towards another adult or child.** This includes approaching someone else’s child in order to discuss or chastise them and physical punishment against your own child on school premises. (Some actions may constitute an assault with legal consequences)

• Damaging or destroying school property.

• Abusive, threatening, malicious or inflammatory emails, phone or social network messages.

• Smoking and consumption of alcohol or other drugs or accessing the school site whilst intoxicated.

• Posting malicious or fictitious comments on social networking sites about any member of the school community (parents, children and staff).

**Should the above behaviours occur on school premises a report will be made to the appropriate authorities who may prohibit an offending adult from entering the school grounds to safeguard our school community.**

**Use of Social Media**

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Head Teachers, school staff, and in some cases other parents/pupils. . The Department for Education/Government and Governors of Holy Trinity considers the use of social media websites being used in this way as unacceptable and not in the best interest of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the Class Teacher, the Head Teacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned. Please see the Complaints Policy.

In the event that any pupil or parent/carer of Holy Trinity is found to be posting libellous or defamatory comments on Facebook, Twitter or any other social networking sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this.

The school will also expect that any parent/carer or pupil removes such comments immediately. In serious cases the school will also consider its options to deal with any such misuse of social networking and other sites. This may include being banned from the school premises and in extreme cases, removal of your child from the school.

Additionally, and perhaps more importantly, is the issue of cyber bullying and the use by any member of the school community to publicly humiliate another by inappropriate
social network entry. We will take and deal with this as a serious incident of bullying.